

Complaint Submission Form

To: Complaints and 24/7 Support Unit

Complaint submitter

1. Personally
2. Via proxy*

*If the complaint is submitted via proxy, please provide a properly certified authorization, together with the completed complaint form at any SB branch.

Information about the person who submits the complaint:

Name:

Surname:

Phone number:

Address:

E-mail address:

Financial institution against whom the complaint is submitted:

Name of the financial institution:

Stopanska banka AD – Skopje

Product/Service that is subject to the complaint:



STOPANSKA BANKA AD - SKOPJE
member of NBG group

On your side

Complaint contents:
(description of the event with detailed information)

Expected outcome from the submitted complaint:

The client must submit any evidence relevant to the complaint that is in their possession.

Choose one of the following options for further communication:

- | | |
|---|--|
| 1. To the address recorded in the Bank's system | |
| 2. To the email address recorded in the Bank's system | |

Date:

Submitted by:
