



STOPANSKA BANKA AD - SKOPJE

member of NBG group

On your side

Commendation / complaint form

Date: Name and Last name of the individual:

Identification information

PRNumber: Account number: Other (Loan number, agreement number and similar)

Contact information

Telephone number:

*The client will be contacted on the contact information updated in STB.

Details:

Financial institution / branch:

Information of the employee in the financial institution who made the service (if known):

Content of the complaint / commendation:

Preferred reply

Email

Hard copy

Phone

Submitted by:

Name/last name and personal signature

Responsible person for complains

Name/last name and personal signature

Filled by the financial institution in case of submission of the form in writing

Date: