Organizational Structure

**Shareholders Assembly**

**Audit Committee**

**Supervisory Board**

**Internal Audit**

**Remuneration Committee**

BOARD OF DIRECTORS

**Chief Executive Officer**

**Chief Corporate Officer**

**Chief Retail Officer**

**Chief Risk Officer**

**Senior Manager for Sales and Branch Network**

**Credit Risk Senior Manager**

**Senior Manager for Treasury and Finance**

**Senior Manager for Corporate Banking**

**Senior Manager for Operations**

Administrative Support

Loan Administration

Compliance

Business Processes and Organization

Treasury

Sales and Branch Network

Corporate Banking

Risk Management

Budgeting and Financial Reporting

Product Management and Client Segment

Credit Risk

Underwriting

Card Products and Direct Banking

Accounting

Business analysis and operational support

Payment Operations

Small Banking Business

Model Validation

Information Technology

Retail Banking Support and Organization

Human Resources

Retail Budgeting and Financial Analysis

Collections

Bank Secretary

(and Personal Data Protection Officer)

Marketing and Public Relations

Legal

Information Security Officer

Departments

Divisions

Units

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