

Setting a PIN to your accounts on e-banking

***This feature is available for i-bank users, who are authorized on legal entity accounts and meanwhile are users as an individual clients with personal accounts.

Follow these steps on how to lock your personal accounts with 4 digit PIN

1. First you log In into your e-banking account which probably look like this

LEGAL ENTITY ACCOUNTS —

2000000	MKD		Payments	Statements	Daily transactions	Balance
Account name			Balance (received on 4/7/2020 - 12:18 AM):			
			750,00 MKD 🔒			

200000001

MKD

Payments

Statements

Daily transactions

Balance

Account name

Balance (received on 4/7/2020 - 12:18 AM):

MKD 🔒

2000000014

MKD

Payments

Statements

Daily transactions

Balance

Account name

Balance (received on 4/7/2020 - 12:18 AM):

228.022,00 MKD 🔒

20000072:

EUR

Трансакциска сметка

Payments

Statements

Daily transactions

Balance

Account name

Balance (received on 4/7/2020 - 12:18 AM):

0,00 EUR 🔒

RETAIL ACCOUNTS —

2000031:	MKD	Трансакциска сметка за Visa Interne	Payments	Statements	Daily transactions	Balance
Account name			Balance (received on 4/7/2020 - 12:18 AM):			
			0,00 MKD 🔒			

20000232

MKD

Кредитна картичка / Moj Kesh

Payments

Statements

Daily transactions

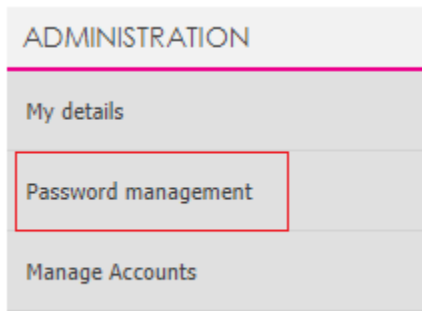
Balance

Account name

Balance (received on 4/7/2020 - 12:18 AM):

2.625,00 MKD 🔒

2. In order to select which of these accounts (Legal or Retail Accounts) wants to be with protected view, go to the administration panel on the left side on the screen and choose **Password management**



ADMINISTRATION

My details

Password management

Manage Accounts

- When you click on Password management, on the main screen scroll down to the **SET PIN LOCK FOR PROTECTED VIEW OF COMPANY'S AND PERSONAL ACCOUNTS** (picture bellow)

SET PIN LOCK FOR PROTECTED VIEW OF COMPANY'S AND PERSONAL ACCOUNTS

Here you can set 4 digit PIN lock for protected view of your company's or personal accounts that are associated with your i-bank profile. This is optional feature which enables only the person that knows the PIN to view the accounts. Both pin codes are optional. If you want to protect the view of the personal accounts, you should only set PIN for personal accounts.

SET PIN LOCK FOR PROTECTED VIEW OF COMPANY'S ACCOUNTS



New PIN

Confirmation PIN

SAVE

SET PIN LOCK FOR PROTECTED VIEW OF PERSONAL ACCOUNTS



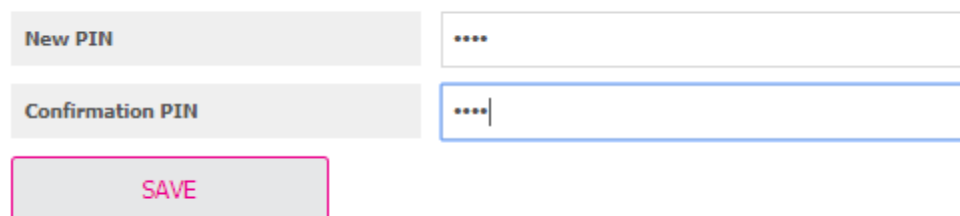
New PIN

Confirmation PIN

SAVE

- Choose the accounts you want to make a PIN LOCK (in this case we will chose PERSONAL ACCOUNTS)

SET PIN LOCK FOR PROTECTED VIEW OF PERSONAL ACCOUNTS



New PIN

Confirmation PIN

SAVE

Enter a 4 digit pin in the fields and press SAVE.

When you save the PIN, on the top of the main screen will show a successful green message (picture bellow)

CHANGE I-BANK SIGN IN PASSWORD



5. The view of your accounts will look like this. Now your personal accounts are with protected view, and only you can see them after entering the PIN you have previously saved. In order to view the accounts you've locked click on the padlock marked on the picture with red.


LEGAL ENTITY ACCOUNTS —

20000002	MKD	Payments	Statements	Daily transactions	Balance
Account name		Balance (received on 4/7/2020 - 12:18 AM):			
		750,00 MKD			

20000000	MKD	Payments	Statements	Daily transactions	Balance
Account name		Balance (received on 4/7/2020 - 12:18 AM):			
		MKD			

20000000	MKD	Payments	Statements	Daily transactions	Balance
Account name		Balance (received on 4/7/2020 - 12:18 AM):			
		228.022,00 MKD			

20000072	! EUR	Трансакциска сметка	Payments	Statements	Daily transactions	Balance
Account name		Balance (received on 4/7/2020 - 12:18 AM):				
		0,00 EUR				

RETAIL ACCOUNTS 

6. In order to view your accounts, when you click on the padlock the pop up screen (picture bellow) will appear, where you need to enter the PIN you have saved,

A grey pop-up window with a title bar that says "ENTER YOUR PIN FOR ACCOUNT LOCK VIEW" and a close button (X) on the right. Inside the window, there is a white text input field. Below the input field is a pink button with the word "NEXT" in white. At the bottom of the window, there is a small text line that says "On 'Next' click you confirm the entered data".

Enter the PIN and press next. Now all your accounts are available like in the STEP 1.

***If you like to remove the PIN from any of your accounts, go to ADMINISTRATION/Password management and again on the screen **SET PIN LOCK FOR PROTECTED VIEW OF COMPANY'S AND PERSONAL ACCOUNTS** in this case **PERSONAL ACCOUNTS**,


1. Press on DELETE

SET PIN LOCK FOR PROTECTED VIEW OF PERSONAL ACCOUNTS

Old PIN	<input type="text"/>
New PIN	<input type="text"/>
Confirmation PIN	<input type="text"/>
<input type="button" value="CHANGE"/>	<input type="button" value="DELETE"/>

2. And a popup screen will show up

ENTER THE PIN TO DELETE ACCOUNT LOCK VIEW



On "Next" click you confirm the entered data

3. Hit next, and if the PIN is correct another green message (picture bellow) will show up on the main screen



*** If you like to change the PIN, you need to enter the old pin, the new pin and the confirmation pin and press CHANGE

SET PIN LOCK FOR PROTECTED VIEW OF PERSONAL ACCOUNTS

Old PIN	<input type="text"/>
New PIN	<input type="text"/>
Confirmation PIN	<input type="text"/>
<input type="button" value="CHANGE"/>	<input type="button" value="DELETE"/>

****If you forgot your PIN you need to call or contact the Contact Center on 02/3100-109 or kontaktcentar@stb.com.mk